



International

**Offering your fleet the complete tyre solution.
Wherever and whenever it's required.**

Whilst designing and developing tyres suitable for all vehicles applications, to ensure optimum fleet investment, Pirelli's involvement in the transport industry goes much further.

CQ24 International tyre breakdown service is the complete solution for long-haul transport. Wherever the vehicle is located, whatever the breakdown is, whenever it occurs, the most suitable on-the-spot or in-workshop assistance will be organised to get it back on the road.

A simple 24h/7 call is enough to get the best help arranged at a fixed price, with a 2-hour time-on-spot commitment.

So, can your fleet do without Pirelli CQ24 International?





A world of advantages

> on the road

Pirelli CQ24 International - the perfect answer to your international transport needs.

CQ24 International is the definitive and fastest solution to any form of tyre breakdown Europe-wide: from the initial call, to getting your truck back on the road as quickly and efficiently as possible.

Back to work straight away without any costly loss of time.

> managing your fleet

Accurate cost planning, shortest stop guarantee and efficient management procedures make CQ24 International easy to use.

Real time monitoring is also a plus as breakdown callouts can be checked at any time, immaterial of location.

Problems are lifted from your shoulders so that you can continue with your daily business.

■ Your direct line to the best partner on the road

CQ24 International is active throughout the whole of Europe, including ex-Soviet Republics, and relies on one of the most organised emergency centres to offer:

- a **unique European phone number** (printed on the service card)
- a network of **5,000+ tyre dealers** for full European road coverage
- operators who cover **16 European languages** for a tailored service
- **advanced information systems** from vehicle positioning, to closer assistance point identification and direct data communication via sms with the driver
- internet-based control systems for **real time monitoring** and vehicle-associated history management
- computer-based vehicle **data management**.

■ Many benefits, no surprises

Pirelli CQ24 International Breakdown Service manages all your fleet requirements, **planning everything from** costs, procedures, management and controls to filing.

Pirelli CQ24 International removes any doubt, starting with the Dealers' price list: unique, transparent and valid Europe-wide. This coupled with:

- Emergency centre's answer in the same language as the driver calling for assistance
- clear communication
- immediate reporting via computer
- agreement on successful completion of the work

A complete service putting your vehicle back on the road in the fastest possible time scale.

■ Quality has no boundaries

CQ24 International has been developed to guarantee efficient, high quality Europe-wide fleet support activity. That's why CQ24 International procedures are focused on **"2H time-on-spot" commitment**.



■ Excellent service at a reasonable price

CQ24 International is an investment in safety and the guarantee of your vehicle's **continuous efficiency**. With no compromises: Pirelli has chosen the best partner in CQ24 International to give you the guarantee of resolving a critical breakdown.

And the advantages, step by step



- One European phone number, printed on the service card, to be dialed direct by the driver
- **40 emergency centre operators with native knowledge of the main European languages**
- Vehicle check through website



- Handling confirmation from emergency centre
- Estimated time of arrival on spot via sms (to the driver) and e-mail (to the fleet)
- Service van on-spot (or remote assistance to reach the closest workshop)
- **2H time on-spot commitment**
- Assistance for new tyre or spare wheel fitting
- Worksheet signed by the driver



- Real time recording of the whole job on web-site and via e-mail to the fleet
- Central invoicing to the fleet based on European price list
- **No paper documentation, full on-line management**
- Complete operational database available on the web-site

